

What's New at and What's Coming from NVTI



AGENDA



Welcome and Introductions



NVTI's Expanding Learning Ecosystem & Product Improvements



Travel and Upcoming Classes



NVTI by the Numbers and FY24



Question & Answer Session

Welcome & Introductions

Facilitators

NVTI CORE TEAM MEMBER

9

Years with Management
Concepts

7

Years with NVTI

20

Years of Experience in
Curriculum Development



HANNAH TONEY

Co-Program Manager
and Curriculum Director

*Beer Making, Wheel-thrown
Pottery, Multi-media Painting,
Cooking, Canning Homemade
Food*

NVTI CORE TEAM MEMBER

7

Years with DOL VETS

2.5

Years with NVTI

22

Years of Service



BRANDON WEBB

NVTI Program Lead

*Listening to Audio Books, Hiking,
Playing Sports, Home DIY Projects*

DOL VETS Grants and Training Team

NVTI CORE TEAM MEMBER



16

Years with DOL VETS

20

Years with NVTI

20

Years of Service

JOHN SAVAGE

Director of Grants & Training

*Golf, Home Improvement,
Anthopography*

NVTI CORE TEAM MEMBER



17

Years with DOL VETS

5

Years with NVTI

20

Years of Service

SARAH BIERMAN

Deputy Director of Grants &
Training

*Camping, Fishing, Hunting, Vacationing,
Spending Time with Family*

DOL VETS Grants and Training Team, Continued

NVTI CORE TEAM MEMBER



18.5

Years with DOL VETS

4

Years with NVTI

4

Years of Service

REBEKAH HAYDIN

JVSG Lead

*Yoga, Puzzles and Games,
Gardening, Taking Road Trips, Hiking,
Dreaming About Retiring*

NVTI CORE TEAM MEMBER



9

Years with DOL VETS

1

Years with NVTI

11

Years of Service

CHRIS BROWN

NVTI Coordinator & HVRP Lead

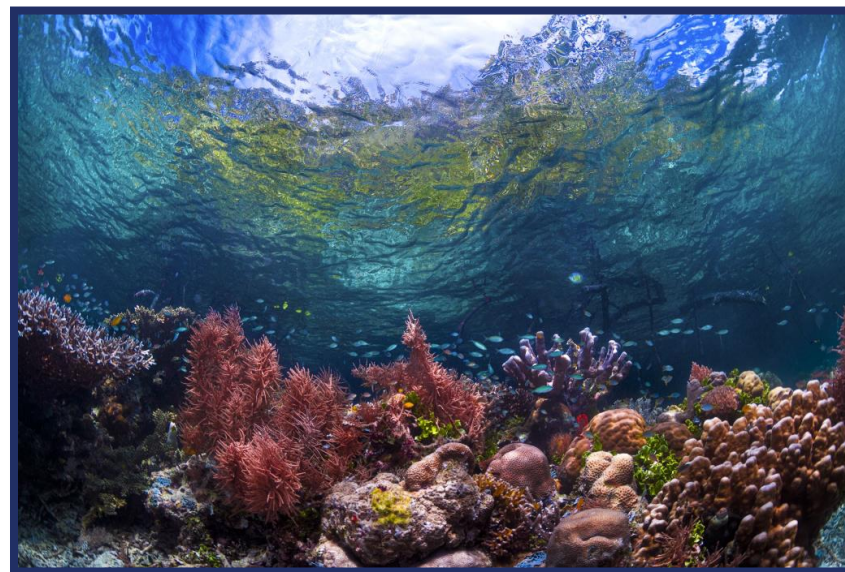
*Attending Concerts, Peloton, Watching
Cooking Competition Shows, Playing
Roblox with my Daughter, Attempting to
Beat my Wife at Wheel of Fortune, NE
Beaches, Serving in the Army Reserve*

FY2023

NVTI's Expanding Learning Ecosystem

What is an Ecosystem?

- An ecosystem is at its core a community of living organisms taken together in their physical environment; it describes the way these components interact and are interdependent. All of these parts, alive and inanimate, depend on each other within the ecosystem even when they are not directly connected.



What is a Learning Ecosystem?



- A learning ecosystem describes an approach to building a learning environment that intentionally and holistically weaves together learning opportunities, resources, data, and people in the physical and virtual world to support and encourage continuous improvement and growth.

NVTI Learning Ecosystem

Visit [NVTI.org](https://www.nvti.org) for more information.

On-Demand Learning



Podcasts



Webinars



Microlearning



Making Careers
Happen for Veterans:
CoP

On-Demand Learning allows learners to engage with learning materials on their own schedule
<https://www.nvti.org>

NVTI provides veterans service staff with the tools and resources they need to best assist the veterans they serve
<https://www.nvti.org/resources>

Resources



Glossary



Acronyms



Curated Resources

News & Announcements, Learning Portal, and Classes



Articles



Quarterly
Newsletter

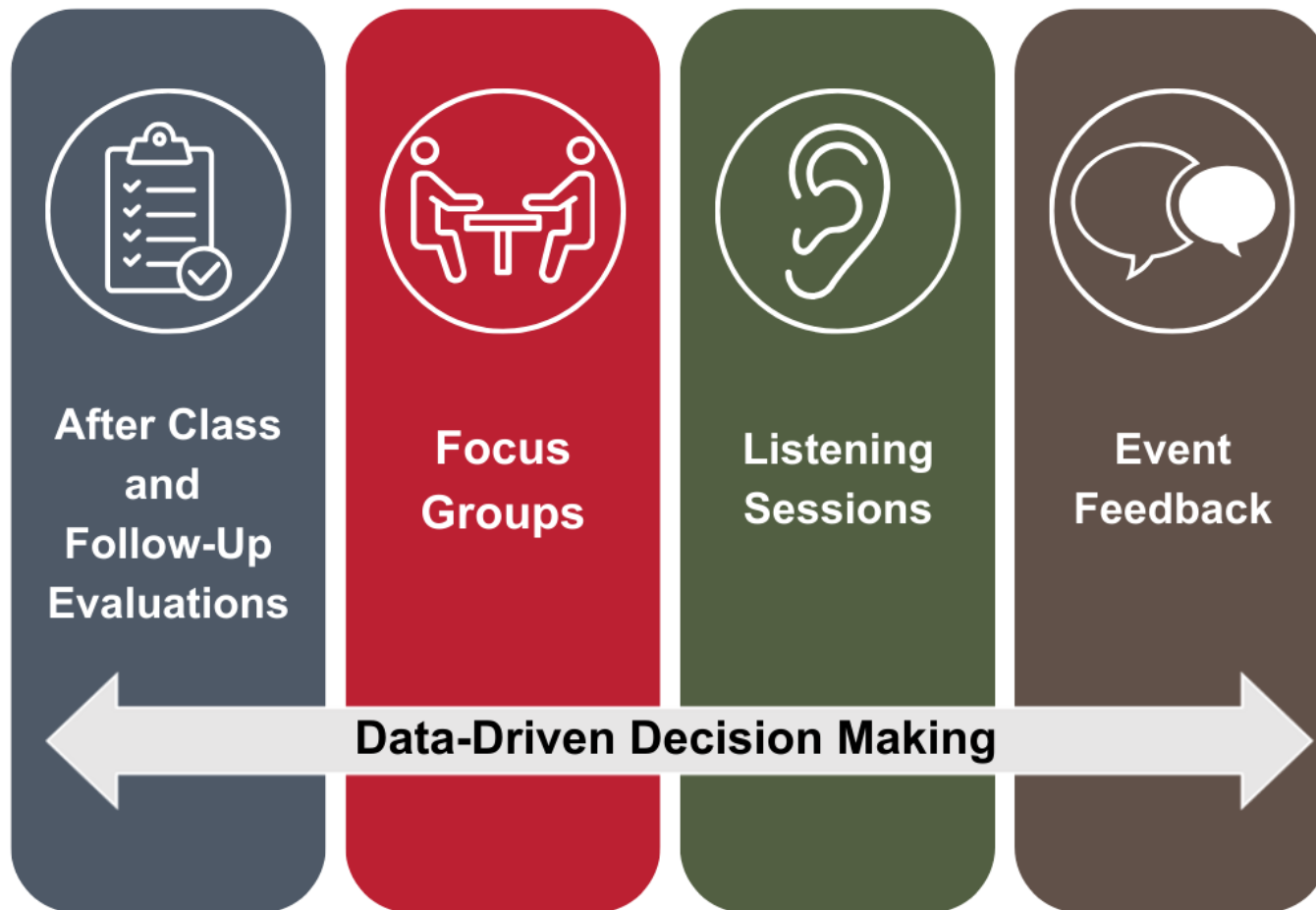


NVTI Student
Central



NVTI Classes

Making Data-Driven Decisions to Improve NVTI's Learning Ecosystem



Instructional Design Leads

NVTI CORE TEAM MEMBER

2+
Years with Management
Concepts

2
Years with NVTI

15
Years of Experience in
Instructional Design



ALAIN JACHIET
Instructional Designer
Manager
*Massage Therapy, Chinese
Martial Arts, Medieval European
History, Hiking, Camping*

NVTI CORE TEAM MEMBER

1.5
Years with Management
Concepts

1.5
Years with NVTI

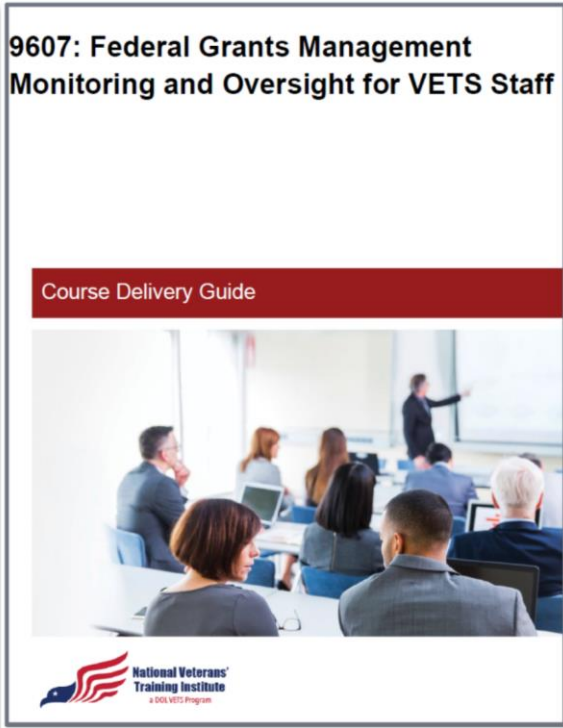
18
Years of Experience in
Instructional Design



REBECCA KELLEY
Senior Instructional Designer
*Learning new recipes from other
cultures, Acrylic Painting, Exploring
New Little Towns, All Things
Musical Theater*



Course Updates: 9607



9607: Federal Grants Management: Monitoring and Oversight for VETS Staff

- Updates were made to key terminology and processes associated with changes to systems, programs, and VPL guidance
- Exercises were adapted to reflect system changes and new documentation
- Course was updated to provide resources and exercises digitally to enhance overall learner experience



Course Updates: 9614 and 9617

9614: Federal Grants Management for JVSG Recipients

- Content and exercises were updated to reflect changes in key terminology and processes associated with system, programs, and VPL guidance updates
- Course was updated to provide resources and exercises digitally to enhance the overall learner experience

9617: Federal Grants Management for HVRP Recipients

- Content was updated to reflect more recent policies and procedures, including updates to program titles, updates to VPLs, and associated terminology
- Resources and exercises are provided digitally to enhance the overall learner experience

9614: Federal Grants Management for JVSG Recipients

Course Delivery Guide



 National Veterans'
Training Institute
a DOL VETS Program

9617: Federal Grants Management for HVRP Recipients

Course Delivery Guide



 National Veterans'
Training Institute
a DOL VETS Program



Course Updates: 9608 and 9639

Disabled Veterans' Outreach Program (DVOP) Specialist Core Competency Development

Course Delivery Guide



 National Veterans Training Institute
a DOL VETS Program

This was updated on 07-14-23

Disabled Veterans' Outreach Program (DVOP) Specialist Skills Refresher and Cross-Training

Course Delivery Guide



 National Veterans Training Institute
a DOL VETS Program

9608: Disabled Veterans' Outreach Program (DVOP) Specialist Core Competency Development

- Exercises updated to better align with the DVOP specialists' role and responsibilities
- Consolidated and revised content to reduce repetition and redundancy
- Incorporated more graphical representations of content
- Added a gamified element to help reduce text anxiety and support learners in preparing to take the competency exam

9639: DVOP Specialist Skills Refresher and Cross-Training

- Updated exercises to better align with the DVOP specialists' role and responsibilities
- Updated content and structure to match 9608 course updates



Course Updates: 9610

9610: Career Coaching for Special Populations Courses

- Revised 10 existing Special Population courses
 - o Each can be delivered in one day
 - o Participants can take courses relevant to the clients they serve
- Developed Career Coaching for Special Populations Foundations Prerequisite from previous course content
 - o Include videos, self-paced lessons, and discussions in MCHV:CoP

9610: Career Coaching for Special Populations: Serving LGBTQ+ Veterans

Course Delivery Guide





New Course Developments: 9610

9610: Career Coaching for Special Populations: Serving Veterans with Substance Use Disorders (SUDs)

Course Delivery Guide



 National Veterans
Training Institute
a DOL VETS Program

Development and Pilot of 9610: Career Coaching for Special Populations: Serving Veterans with Substance Use Disorders

- Provides demographic and statistical information about veterans and substance use
- Prepares veteran service providers to assist veteran clients with substance use disorders in acquiring employment and necessary services



New Course Developments: 9611

Development and Pilot of 9611: Welcome to Your Role as State Veteran Coordinator: SVC 101

- Provides guidance to new SVCs on their roles and responsibilities
- Prepares new SVCs for their role by reviewing promising practices and challenges associated with their position using gamification and discussion

Welcome to Your Role as State
Veteran Coordinator: SVC 101

Course Delivery Guide



 National Veterans'
Training Institute
a DOL VETS Program



New Course Developments: 9612



Development of 9612: Addressing Burnout in Veteran Service Providers

- Will pilot in FY 2024
- Defines burnout and differentiates it from secondary trauma
- Emphasized self-reflection and strategies for preventing burnout, while also offering strategies for overcoming burnout



Making Careers Happen for Veterans: CoP (MCHV: CoP)

- Reorganized to improve the user experience in February 2022
 - New topic and sub-topic folders
 - Resources for DOL VETS Grantees
 - Serving Veterans and Eligible Spouses
 - Working with Employers to Promote Veteran Employment
 - Featured resources links within some topics
 - Recommended NVTI courses related to the topics

Making Careers Happen for Veterans Options

Main Topics Members Search within community

A Community of Practice
This peer-to-peer community of practice is a location where you can connect with practitioners across the United States to discuss best practices and challenges for those in the public workforce investment system who serve veterans. This community is an interactive online collaboration and learning platform designed to communicate and build the capacity of employment and training programs serving veterans and to develop and implement innovative approaches. **The views expressed in this community do not reflect the views of the Department of Labor Veterans' Employment and Training Service. Please check with your state representative to confirm advice that was provided in this community is correct and in line with your state's policies and procedures.**

On this community of practice site you will find:

- A community of public workforce system stakeholders committed to serving veterans
- Technical assistance resources and online learning opportunities
- A place to collaborate with your peers on veterans' topics of interest to you

To learn more about how to use this community of practice, view NVTI's microlearnings on the topic at <https://www.nvti.org/Resources/NVTI-Microlearning>

Welcome to the place to share ideas and experiences!
You can access microlearning videos that review the functionality of this community at <https://www.nvti.org/Resources/NVTI-Microlearning>

17062 MEMBERS View all

LEADERBOARD

Popular Tags

- #DVOP 291 views
- #virtual 244 views
- #jobfair 241 views
- #TDRL 132 views
- #COVID 75 views
- #Pandemic 73 views

Featured

Attracting Veterans to Busine...
When was the last time you saw employers almost beg people to come work for them? Or businesses decide to shorten their hours due to...
★ Like 5 - Feb 16, 2023

Companion Programs
★ Like +6 - Feb 14, 2023

NVTI Podcast: DVOP/CVSO...
★ Like +6 - Feb 02, 2023

NVTI Podcast: Entrepreneur...
★ Like +6 - Feb 02, 2023

NVTI Podcast
★ Like +4 - Feb 02, 2023

Trending

Reverse Referrals / Employer...
Hello,
Does anyone have a suggestion of a "quick" way of finding any/all Veterans' ratings that an...
★ Like 4 - Apr 03, 2023

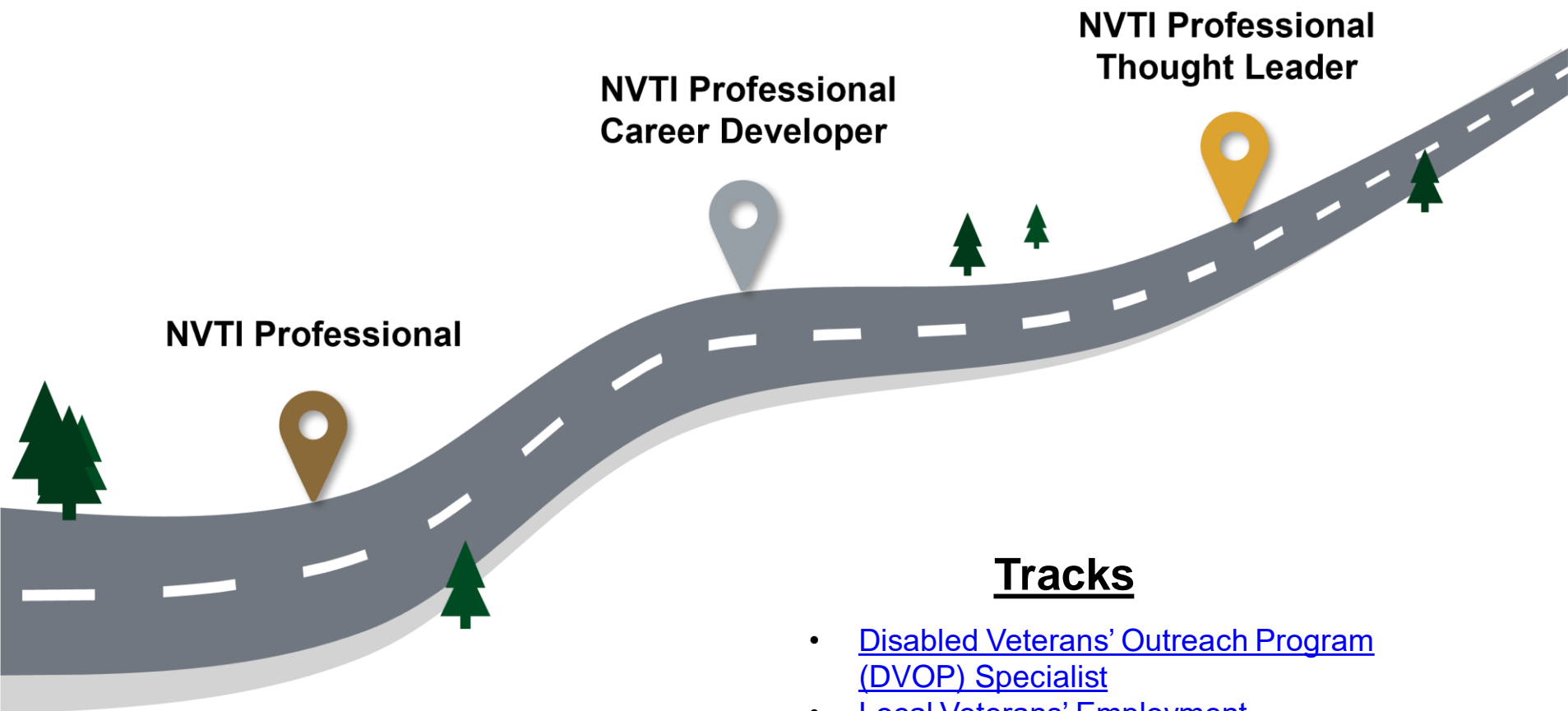
DVOP outreach and SBE Tri...
★ Like 6 - Feb 08, 2023

NVTI's Curated Content: Se...
★ Like +1 - Feb 02, 2023

NVTI's Curated Content: Se...
★ Like - Feb 02, 2023

DVOP Case Management
★ Like 1 - Feb 02, 2023

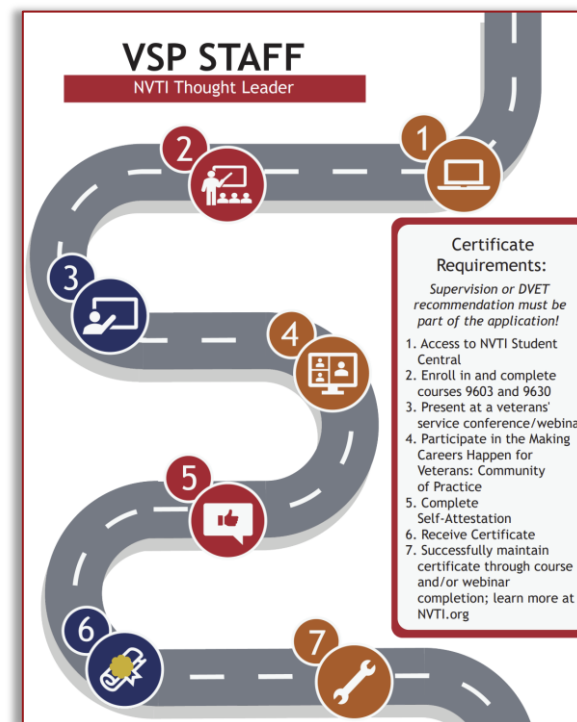
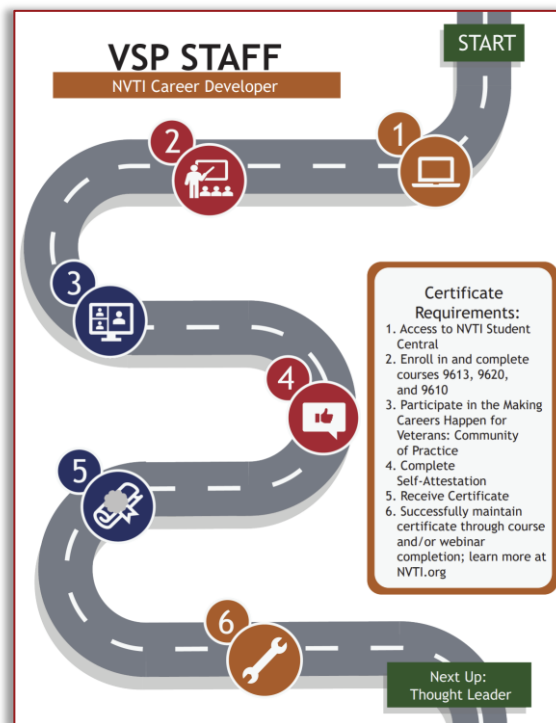
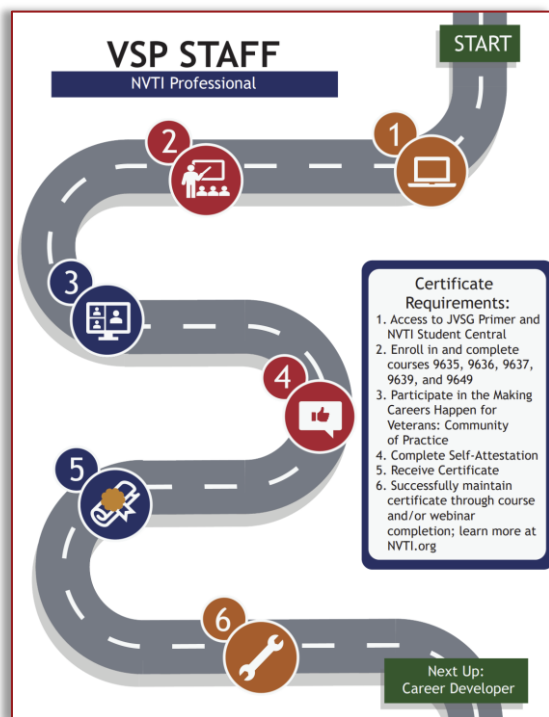
Career Roadmap Certificate Program



Tracks

- [Disabled Veterans' Outreach Program \(DVOP\) Specialist](#)
- [Local Veterans' Employment Representatives \(LVER\) Staff](#)
- [Consolidated Position \(CP\) Staff](#)
- [Veteran Service Provider \(VSP\)](#)

Veteran Service Provider (VSP) Career Roadmap Certificate Program



The VSP Career Roadmap Certificate Program information can be found on the [Training Plans page](https://www.nvti.org/training-plans) at NVTI.org.

Journey Maps

The image displays three overlapping Journey Maps for different roles: NVTI-JVSG, NVTI-HVRP, and NVTI-VSP. Each map is a vertical timeline showing training activities over time, from Week 1 to 24+ months. The activities include Microlearning, Courses, Podcasts, Webinars, and MCHV CoP. The NVTI-JVSG map shows activities up to 6-9 months. The NVTI-HVRP map shows activities up to 6-9 months. The NVTI-VSP map shows activities up to 24+ months. Each map includes a legend at the bottom right with icons for Webinars, Useful Resources, Courses, and MCHV CoP. The NVTI-VSP map also includes a legend for Microlearning and Podcasts. At the bottom of each map, there is a note: "This Journey Map recommends an ideal training path for [role]. Visit [Registering for NVTI Classes](#) for instructions on how to register."

The [Journey Maps](#) provide JVSG, HVRP, and VSP Staff with a clearly defined training plan to help them meet any requirements of their role and to provide opportunities for professional development.



Webinars

Cost Sharing: A Practical Perspective

If five roommates rent a house together, what would the cost sharing arrangement be? Consider:

- Rent
- Utilities (e.g., electricity, water, Wi-Fi, cable TV, landline)
- Cleaning & Kitchen Supplies (e.g., detergent, trash bags, paper goods, salt and pepper, etc.)
- Other (e.g., transportation, medical, clothes)

Indirect Costs 101

Grant Closeout Process

Grants Closeout for Federal Staff

Grant Closeout Process for Grantees

Grants Closeout for Grantees

The Role of Intensive Services Coordinators/Points of Contact within the VR&E Program

The Role of Intensive Services Coordinators/Points of Contact within the VR&E Program

WorkforceGPS
Navigate to Success

Empowering Public Workforce Development Professionals: Enhancing Skills for Serving Veterans



In-person Presentations at the National Association of State Workforce Agencies (NASWA)



What's New at NVTI 2023



NASWA Veteran's Conference: Listening Session with USDOL VETS Leadership

August 2023





Podcasts

- [Episode 15](#): Addressing Burnout and Secondary Trauma for Veteran Service Providers
- [Episode 16](#): Continuing Conversations: Serving LGBTQ+ Veterans
- [Episode 17](#): Serving Veterans Experiencing Homelessness
- [Episode 18](#): Serving Veterans with Substance Use Disorders
- [Episode 19](#): Why Hire Veterans? Conversation with HIRE VETS Medallion Award Winners
- [Episode 20](#): Promoting Registered Apprenticeship to Attract Veteran Talent
- [Episode 21](#): 2023 Mark Sanders Award Winner



NVTI Travel

Class Travel and Registration Team

NVTI CORE TEAM MEMBER

4

Years with Management
Concepts

4

Years with NVTI

10

Years of Experience in
Customer Relations



**ALEXANDRA
BERGERON**

Customer Service
Coordinator

*Painting and Drawing, Exploring
New Places, Collecting Weird
Vintage and Oddities*

NVTI CORE TEAM MEMBER

3

Years with Management
Concepts

3

Years with NVTI

21

Years of Military
Experience



JAMEL FORBES

On-site Coordinator
*Attending Sporting Events and
Concerts; Playing Golf*

Upcoming In-Person Trainings

Course Name	2023 Schedule
9608: Disabled Veterans' Outreach Program (DVOP) Specialist Core Competency Development	October 31-November 3, 2023 December 12-15, 2023
9609: Local Veterans' Employment Representatives (LVER) Core Competency Development	October 24-27, 2023

Please visit the [NVTI Class Schedule](#) for more information

NVTI Travel Team

NVTI CORE TEAM MEMBER

2

Years with Management
Concepts

2

Years with NVTI

12+

Years of Experience as a
Coordinator



KELVIN CARTER

Travel Coordinator

Camping, Hiking, Travel, Gardening

NVTI CORE TEAM MEMBER

20

Years with Management
Concepts

8

Years with NVTI

30

Years of Experience as a
Meetings Professional



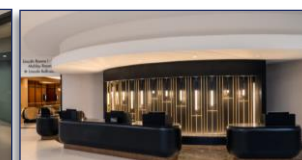
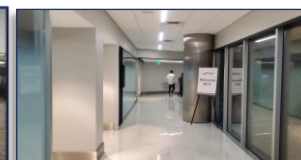
JULIE KIRCHHOFF

Conference Services

Dogs, Dogs, and More Dogs

Travel Information

- Travel arrangements for qualifying participants are made by the NVTI Travel Team
- You can reach the NVTI Travel Team at:
Email: travel@nvti.org
Phone: 844.423.8872 ext.1
Monday – Friday, 8:00am-5:00pm EST
- NVTI Travel FAQs
 - [PDF](#)
 - [Mobile-Friendly](#)



What Does VETS Pay For? JVSG and DOL Grantee Participants

Tuition for Training	Yes provided
Flight	Yes provided
Mileage and tolls if not flying	Yes provided
Transportation to Departure Airport	Not provided
Transportation from Arrival (Dallas) Airport to Hotel	Yes provided
Parking (If you drive to class)	Self-Park at hotel, you will be reimbursed
Hotel Stay	Yes provided
Meals - breakfast, lunch and dinner during class	Yes provided
Dinner on Monday before class	Not provided, but reimbursed at per diem
Snacks and drinks in training	Yes provided

What Does VETS Pay For? Federal, Local, and Other Participants

Tuition for Training	Yes provided
Flight	Not provided
Mileage and tolls if not flying	Not provided
Transportation to Departure Airport	Not provided
Transportation from Arrival (Dallas) Airport to Hotel	Not provided
Parking (If you drive to class)	Self-Park at hotel at discounted rate
Hotel Stay	Not provided
Meals - breakfast, lunch and dinner during class	Not provided
Dinner on Monday before class	Not provided
Snacks and drinks in training	Yes provided

**Note: Local Participants will have free parking with validation*

NVTI by the Numbers

NVTI Program and Project Management Team

NVTI CORE TEAM MEMBER

3.5

Years with Management
Concepts

3.5

Years with NVTI

11

Years of Experience in
Project Management



JILLIAN FASSER

Program Manager

Soccer, Volunteering, and Traveling

NVTI CORE TEAM MEMBER

1.75

Years with Management
Concepts

1.5

Years with NVTI

6

Years of Experience in
Project Management



MARK HANNIBAL

Project Manager

Basketball and Pickleball

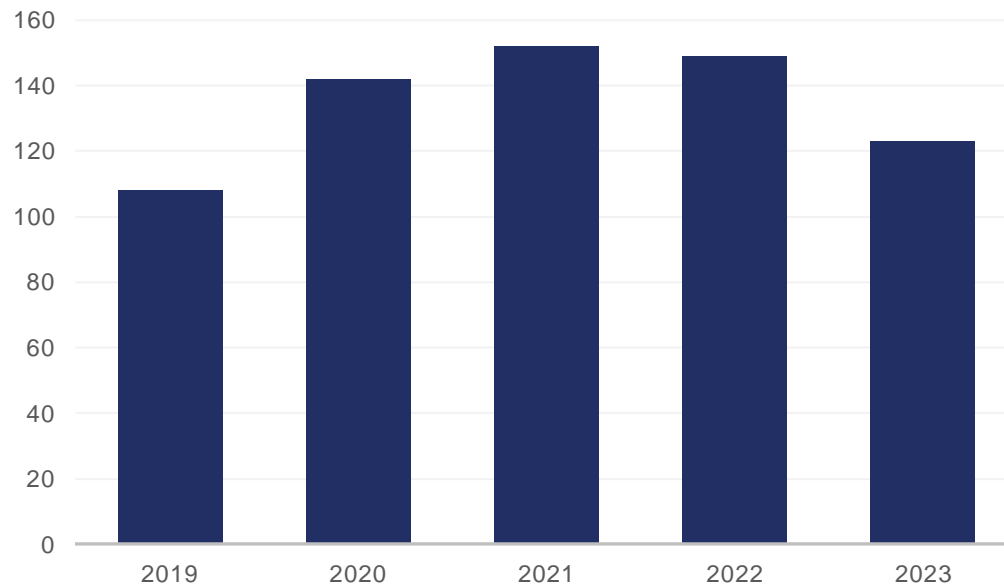
Course Offerings by Year

Year to Year Course Offerings

- 2019: 108
- 2020: 142
- 2021: 152
- 2022: 149
- 2023: 123

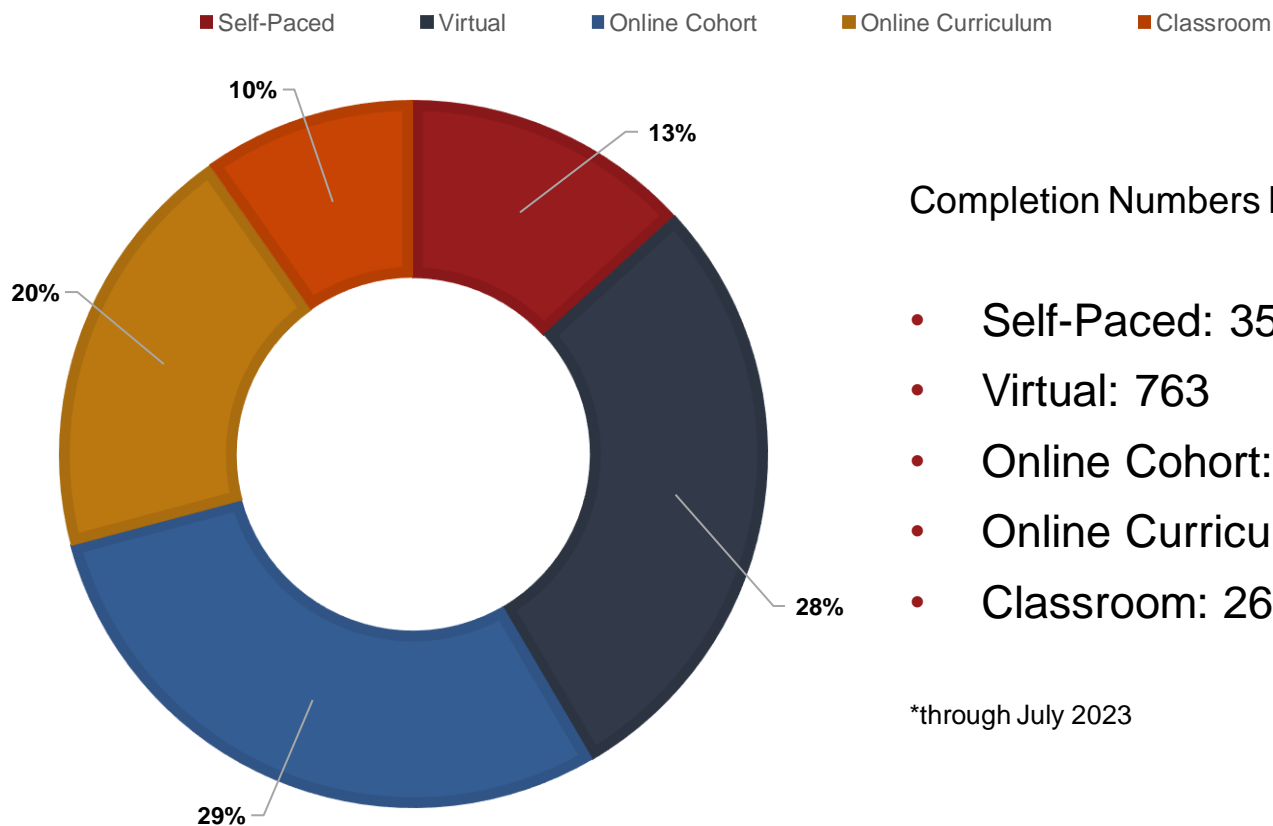
*through July 2023

Course Offerings



FY23 Course Completions

CONTRACT YEAR 2023



Completion Numbers by Mode

- Self-Paced: 356
- Virtual: 763
- Online Cohort: 789
- Online Curriculum: 522
- Classroom: 264

*through July 2023


Communications Team

NVTI CORE TEAM MEMBER

2.5
Years with Management Concepts

2
Years with NVTI

1.5
Years of Experience as Communications Lead



ARIANA KAKISHITA
Communications Lead
Traveling, Cooking, Disney, Spending Time with Family

FY2024

Reflections and Plans for the Upcoming Year

National Association of State Workforce Agencies (NASWA) 2023 Veterans Conference Retrospective



2024 Plans

- Application of Feedback
- Planned Developments
- Other Improvements

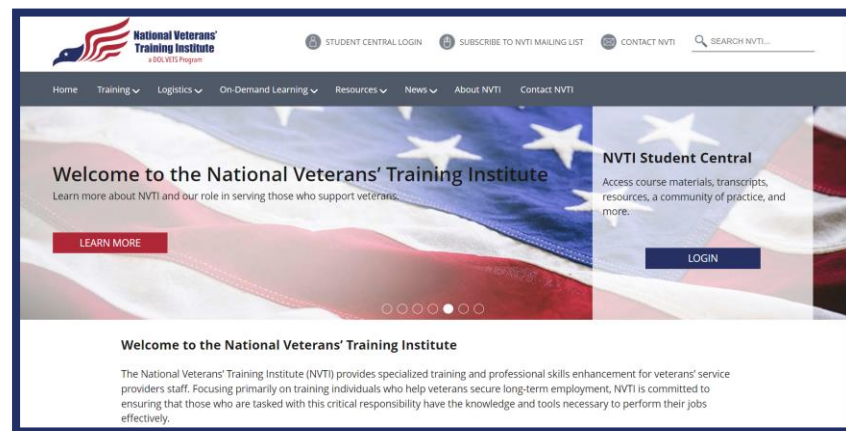




Question & Answer Session

Additional Information

- Visit [NVTI.org](https://www.nvti.org) for
 - On-Demand Learning (webinars, podcasts, microlearning)
 - Class Schedules and Class Descriptions
 - Resources
 - News
 - Feedback-Share your thoughts with us!



[Subscribe to the NVTI Mailing List!](#)

Contacts



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